

FEATURES:

- Up/down alerts + flexible threshold alerts via e-mail, e-mail enabled cell phone, and/or pager
- Log file alerts for backup failures, anti-virus update failures, + other applications
- Monitor servers, applications, routers, switches, workstations + virtually any other SNMP or WMI device
- Flexible reporting on each SNMP element monitored + timeframe (hourly, daily, weekly, monthly, annually)
- Weekly reports of data interpretation, audit, monitoring + trending
- Web interface for information + status of all devices
- Includes onsite appliance for capturing your network data

Clear North MONITORING

Who has time to monitor your network? We do.

Consistent and accurate monitoring is a key component of keeping your system on track. Clear North is an industry leader in monitoring, with over 12 years of managed service experience. We were monitoring when managed services was in its infancy and continue to raise the bar so you can focus on your business, not your IT.

What is Clear North Monitoring?

The primary job is monitoring the critical systems in your infrastructure as well as alerting on down devices, applications, Web sites, etc. In addition to alerts on down devices, thresholds can be set to detect pre-failure states in systems. Weekly reports are generated for compliance reports and system availability.

This complete solution will automatically monitor, report and alert clients to network system and application issues such as distressed or offline servers, lost branch connections, or application failures. If you have an optional guaranteed response contract, Clear North will respond to these critical alerts within one hour, either 24x7 or 9x5.

BENEFITS:

- Reduce risk by proactively monitoring
- Known cost per month or year, no "extra" charges
- Experts looking at the reports for trending
- Proven methodology for getting the right information from your systems
- Proactive service provides information on the stability and performance of systems
- Automation helps personnel to focus on other tasks
- No capital outlay for complex monitoring "shelf-ware"
- Small problems are caught before they become large
- Manage your business, not your IT infrastructure
- All monitoring upgrades are included in the cost

CONTACT:



Michael Maki
Managed Services Director

Clear North Technologies
3650 Annapolis Lane North
Suite 110
Plymouth, MN 55447

Direct: 952.400.6953
Main: 952.828.9434
Fax: 952.224.2988

mmaki@clearnorthtech.com
www.clearnorthtech.com

Clear North MONITORING

TECHNICAL SPECIFICATIONS:

- Server class monitoring appliance
- Industry leading software
- Centralized database in Clear North data center
- Fully backed up systems
- All management can be done remotely

Devices							
Browse By: <input checked="" type="radio"/> Site <input type="radio"/> Service Group		Site: <input type="text" value="CNI Managed Services"/>		Site Group: <input type="text" value="No Filter"/>			
Devices: 46 (3/43)		IP Addresses: 47 (3/44)		WMI Enabled: 20		SNMP Enabled: 10	
						Excluded Devices	
Status	Device Name/ Alias	IP Address	Description	Up/Dn	WM	SNM	Alerts
(A)	(All)	(All)	(All)	(All)			
↑	h02.clearnorth.man	10.250.0.36	Linux h02.clearnorth.man 2.4.21-47.0.1.ELvmini...	3163.8	×	✓	0
↑	h01.clearnorth.man	10.250.0.35	Linux h01.clearnorth.man 2.4.21-47.0.1.ELvmini...	3163.8	×	✓	0
↑	NIGHTOM1	10.250.0.12	Microsoft(R) Windows(R) Server 2003 Standard ...	3287.6	✓	×	1
↑	datacenter datacenter	10.250.0.11 10.130.1.3	Linux datacenter 2.6.9-34.EL-rbt-1167SMP #1 S...	3163.8	×	✓	0
↑	VIEWPOINT	10.250.0.10	Microsoft(R) Windows(R) Server 2003, Standard...	3163.8	✓	×	0
↑	Storage Center 1182	10.250.0.9	Copilot Services 1-866-397-8673 Customer Num...	3163.8	×	✓	0
↑	No DNS\SNMP name	10.250.0.8		3163.8	×	×	0
↑	SANbox	10.250.0.4	SANbox 5600 FC Switch	3163.8	×	✓	0
↑	No DNS\SNMP name	10.250.0.3		3163.8	×	×	0
↑	No DNS\SNMP name	10.130.1.254		3145.1	×	×	0
↑	xp-sue01.clearnorth.loc	10.130.1.247		1771.9	×	×	0
↑	xp-colleen.clearnorth.loc	10.130.1.244		827.6	×	×	0
↑	xp-laura.clearnorth.loc	10.130.1.243		827.6	×	×	0